

Abdelrahman Ahmed Elsayed

✉ Email: abdelrahmanahmedd1907@gmail.com

☎ Phone: +201067938917

Date of birth: jun,2002

Suez, Egypt

PROFILE

Motivated IT Help Desk professional with a Bachelor's degree in Management Information Systems (MIS). Strong foundation in computer applications, troubleshooting, and end-user support. Seeking an opportunity to provide technical assistance and support IT operations in a professional environment.

EDUCATION

Bachelor of Management Information Systems (MIS)

Suez Institute for Higher Education – Egypt

Graduation Year: **2024**

Overall Grade: **Very Good**

CERTIFICATIONS

Microsoft Word Course

Suez Language and Computer Center (SLCC)

- Duration: 10 Hours
- Final Grade: A
- Date: March 2024

TECHNICAL SKILLS

- Microsoft Word (Advanced)
- Computer Hardware & Software Basics
- Operating Systems (Windows)

- Troubleshooting Technical Issues
- Software Installation & Configuration
- Basic Networking Concepts

SOFT SKILLS

- Problem Solving
- Communication Skills
- Teamwork
- Time Management
- Customer Support

LANGUAGES

- Arabic: Native
- English: Good